

Bianca Christin Reisdorf

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PROFESSIONAL EMPLOYMENT

- Since 2018 **Assistant Professor, University of North Carolina at Charlotte, USA**
Department of Communication Studies
- 2016-2018 **Assistant Professor & Assistant Director, Michigan State University, USA**
Quello Center, Department of Media and Information
- 2015-2016 **Postdoctoral Research Fellow, Michigan State University, USA**
Quello Center, Department of Media and Information
- 2013-2018 **Adjunct Assistant Professor, University of Cincinnati, USA**
Department of Communication
- 2013-2015 **Lecturer, University of Leicester, UK**
Department of Media and Communication

EDUCATION

- 2014 **Fellow of the Higher Education Academy, UK**
- 2012 **D.Phil., University of Oxford, UK**
Information, Communication and the Social Sciences
Thesis: "Internet Non-Use: A Comparative Study of Great Britain and Sweden"
Examiners: Prof. Ralph Schroeder, Dr. Leslie Haddon
Supervisors: Dr. Grant Blank, Dr. Rebecca Eynon
- 2008 **Diplom (M.A.), University of Bielefeld, Germany**
Sociology
Thesis: "Social Exclusion by Non-Use of the Internet in European Comparison: A Revision of Digital Inequalities within 'Information Societies'"
- 2005 **Intermediate Diplom (B.A.), Philipps-University, Marburg, Germany**
Majors: Sociology, English Linguistics; Minor: Psychology

PUBLICATIONS

PEER REVIEWED PAPERS

- Cotter, K. & **Reisdorf, B.C.** (2020). Algorithmic knowledge gaps: Education and experience as co-determinants. *International Journal of Communication*, 14(1). Available on request.
- Reisdorf, B.C.**, Fernandez, L., Hampton, K., Shin, I., & Dutton, W.H. (forthcoming). Mobile Phones will not Eliminate Digital and Social Divides: How Variation in Internet Activities Mediates the Relationship between Type of Internet Access and Local Social Capital in Detroit. *Social Science Computer Review*. Available on request.

PUBLICATIONS CONT.: PEER REVIEWED PAPERS

- Reisdorf, B.C.**, Triwibowo, W., & Yankelevich, A. (2020, forthcoming). Laptop or Bust: How Lack of Technology Affects Student Achievement. *American Behavioral Scientist*. Available on request.
- Reisdorf, B.C.**, Yankelevich, A., Shapiro, M., & Dutton, W.H. (2019). Wirelessly Bridging the Homework Gap: Technical Options and Social Challenges in Getting Broadband to Disconnected Students. *Education and Information Technologies*, 24(6), 3803-3821.
- Fernandez, L., **Reisdorf, B.C.**, & Dutton, W.H. (2019). Urban Internet Myths and Realities: A Detroit Case Study. *Information, Communication, & Society*. Online First.
- Rhinesmith, C., **Reisdorf, B.C.**, & Bishop, M. (2019). The Ability to Pay for Broadband. *Communication Research and Practice*, 5(2), 121-138.
- Groselj, D., **Reisdorf, B.C.**, Petrovcic, A. (2018). Obtaining indirect internet access: An examination how reasons for internet non-use relate to proxy internet use. *Telecommunications Policy*, 43(3), 213-224.
- Reisdorf, B.C.**, & Rikard, R.V. (2018). Digital Rehabilitation: A Model of Reentry into the Digital Age. *American Behavioral Scientist*, 62(9), 1273–1290.
- Dutton, W.H. & **Reisdorf, B.C.** (2017). Cultural Divides and Digital Inequalities: Attitudes Shaping Internet and Social Media Divides. *Information, Communication & Society*. Online First.
- Helsper, E.J. & **Reisdorf, B.C.** (2017). The emergence of a ‘digital underclass’ in Great Britain and Sweden: Changing reasons for digital exclusion. *New Media & Society*, 19(8), 1253–1270.
- Reisdorf, B. C.**, Dutton, W. H., Triwibowo, W., & Nelson, M. E. (2017). The unexplored history of operationalising digital divides: a pilot study. *Internet Histories*, 1(1–2), 106–118.
- Reisdorf, B.C.** & Groselj, D. (2017). Internet (non-)use types and motivational access: Implications for digital inequalities research. *New Media & Society*, 19(8), 1157–1176.
- Jewkes, Y. & **Reisdorf, B. C.** (2016). A brave new world: The problems and opportunities presented by new media technologies in prisons. *Criminology & Criminal Justice*, 16(5), 534–551.
- Reisdorf, B.C.** & Jewkes, Y. (2016). (B)Locked Sites: The impact of lack of Internet access on prisoners during incarceration and rehabilitation. *Information, Communication & Society*, 19(6), 771–786.
- Helsper, E.J. & **Reisdorf, B.C.** (2013). A quantitative examination of reasons for internet non-use. *Cyberpsychology, Behavior and Social Networking*, 16(2), 94–99.
- Blank, G. & **Reisdorf, B.C.** (2012). The participatory web: A user perspective on Web 2.0. *Information, Communication & Society*, 15(4) 537–554.

PUBLICATIONS CONT.: PEER REVIEWED PAPERS

- Reisdorf, B.C.**, Axelsson, A., & Söderholm, H. (2012). Living offline: A qualitative study of internet non-use in Great Britain and Sweden. *Selected Papers of Internet Research*. Available at: <http://spir.aoir.org/index.php/spir/article/view/10>
- Reisdorf, B.C.** (2011). Non-adoption of the internet in Great Britain and Sweden: A cross-national comparison. *Information, Communication & Society*, 14(3), 400–420.

BOOK CHAPTERS

- Reisdorf, B.C.** & Blank, G. (forthcoming). Algorithmic Literacy and Platform Trust. In Hargittai, E. (Ed.). *Handbook of Digital Inequality*. Edward Elgar Publishing. Available on request.
- Dutton, W. H., **Reisdorf, B. C.**, Blank, G., & Dubois, E. (2019). Political Opinion Formation in the Information Age. In Graham, M. & Dutton, W. H. (Eds.) *Society and the Internet*. Oxford University Press.
- Reisdorf, B. C.**, Blank, G., & Dutton, W. H. (2019). Internet Cultures and Digital Inequalities. In Graham, M. & Dutton, W. H. (Eds.) *Society and the Internet*. Oxford University Press.
- Reisdorf, B.C.** & Rhinesmith, C. (2018). Digital Inclusion in International Perspective—An Asset-Based Approach to Digital Inclusion Research in the US Context. In Ragnedda, M. & Mutsvairo, B. (Ed.), *Digital Inclusion in International Perspective*. Lanham, MD: Rowman & Littlefield.
- Reisdorf, B.C.** & Groselj, D. (2017). Digital Divides, Usability and Social Inclusion: Evidence from the Field of E-Services in the UK. In Choudrie J., Kurnia, S. and Tsatsou, P (Eds.), *Innovative ICT enabled Services and Social Inclusion*. London: Routledge.
- Dutton, W.H. & **Reisdorf, B.C.** (2016). The internet through the ages. In Nixon, P.G., Rawal, R. and A. Funk (Eds.), *Digital Media Usage Across the Lifecourse*, pp. 16–28. Surrey: Ashgate.

CONFERENCE PROCEEDINGS

- Reisdorf, B. C.**, Dutton, W. H., Triwibowo, W., & Nelson, M. E. (2016). An interrupted history of digital divides. *Selected Paper of Internet Research 2016: The 17th Annual Conference of the Association of Internet Researchers*. Berlin, Germany.
- Reisdorf, B.C.** & Groselj, D. (2014). For what it's worth: Digital inequalities, attitudes and a typology of Internet (non-)users. *Proceedings of the 2014 ACM conference on Web science*, 263–264.
- Oostveen, A. M., **Reisdorf, B.C.**, & Eccles, K. (2014). Access denied: A qualitative study of inadequate broadband access in rural Britain. *Selected Papers from Internet Research 15: The 15th Annual Meeting of the Association of Internet Researchers*. Daegu, Korea.

REPORTS

- Dutton, W.H., Fernandez, L., **Reisdorf, B.C.**, with Hampton, K. (2018). *Broadband to the Neighborhoods*. Quello Center Final Report for the project “Broadband to the Neighborhood”, supported by Rocket Fiber. East Lansing, MI: Michigan State University.
- Dutton, W.H., **Reisdorf, B.C.**, Dubois, E., & Blank, G. (2017). *Search and Politics: The Uses and Impacts of Search in Britain, France, Germany, Italy, Poland, Spain, and the United States*. Quello Center Final Report for the project “The Part Played by Search in Shaping Political Opinion”, supported by Google, UK, in collaboration with Google Inc. East Lansing, MI: Michigan State University.
- Oostveen, A., Meyer, E., Cobo, C., Hjorth, I., **Reisdorf, B.C.**, Papoutsis, C., Power, L., Abdel-Sattar, N., Hale, S. & Waldburger, M. (2011). First year report on scientific workshop. *SESERV Deliverable D1.2, Socio-Economic Services for European Research Projects FP7-2010-ICT-258138-CSA*.
- Helsper, E.J., & **Reisdorf, B.C.** (2010). Foster carers’ use of and attitudes towards the internet. *Report for the North Lincolnshire Council*.

UNDER REVIEW

- Reisdorf, B.C.**, DeCook, J., Foster, M., Cobbina, J., & LaCourse, A. (2020). “Even though I’m back out here, I’m still lost in the computer world”: How returning citizens make sense of the digital world. In preparation for *International Journal of Communication*. Available on request.
- Reisdorf, B.C.**, Petrovic, A., & Groselj, D. (2019). Going online on behalf of someone else: Characteristics of internet users who act as proxy internet users. In preparation for *New Media & Society*. Available on request.

WORKING PAPERS

- Fernandez, L., Shillair, R., & **Reisdorf, B.C.** (2019). Building Our Own Bridges: How a Distressed Urban Neighborhood Bridges the Digital Divide. In preparation for *Information, Communication, and Society*. Available on request.

GRANTS & AWARDS

AWARDED

- | | | |
|------|----------|---|
| 2019 | \$15,000 | Opportunity Research Faculty Fellowship, UNC Charlotte
<i>Principal Investigator</i> with Dr. Jennifer Hartman
“Digital Skills and Reentry” |
| 2017 | \$10,000 | S3, Michigan State University
<i>Principal Investigator</i> with Dr. Jennifer Cobbina
“The Role of ICT’s in the Reentry Process—A Pilot Study” |

GRANTS & AWARDS CONT.: AWARDED

2017	\$78,692	Google, UK <i>Co-Investigator</i> with Prof. William H. Dutton “Search and Public Opinion Policy Papers”
2017	\$100,000	Rocket Fiber, USA <i>Co-Investigator</i> with Prof. William H. Dutton, Prof. Keith Hampton “Broadband to the Neighborhood: Reducing Digital Divides in the Neighborhoods of Detroit”
2016	\$205,888	Google, UK <i>Co-Principal Investigator</i> with Prof. William H. Dutton “The Part Played by Search in Shaping Political Opinion: A Cross-National Comparative Perspective”
2015	\$20,000	Michigan Applied Public Policy Research Grant, Michigan State University, USA <i>Co-Investigator</i> with Prof. William H. Dutton “Digital divides in Michigan: Inequalities tied to the (non-)use of the Internet and related ICTs”
2015	\$10,000	Michigan Applied Public Policy Research Grant, Michigan State University, USA <i>Co-Investigator</i> with Prof. William H. Dutton, Mitchell Shapiro “Policies to support the Internet’s role in the revitalization of Detroit”
2014	\$7,500	The John Fell Fund, University of Oxford, UK <i>Co-Investigator</i> with Dr. Anne-Marie Oostveen “Access denied: Rural broadband”
2011–2012	\$4,500	British Federation of University Women, UK Final Year Grant
2008–2011	\$30,000	British Economic & Social Research Council, UK Fees Only Studentship

UNDER REVIEW

2020	\$240,079	Law & Social Science Division, National Science Foundation, USA <i>Principal Investigator</i> “Digital Rehabilitation: Using ICTs to Improve Reentry Outcomes”
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RESEARCH

- Since 2019 **“Digital Reentry: The Role of Digital Skills in Prisoner Reentry”, UNC Charlotte, USA**
Principal Investigator
 Grant writing, project management, data collection and analysis
- Since 2017 **“Digital Rehabilitation: ICTs in the Prisoner Reentry Process”, Michigan State University, USA**
Principal Investigator
 Grant application, co-investigator and research assistant coordination, project management, data collection and analysis
- 2017-2018 **“Broadband to the Neighborhood: Reducing Digital Divides in the Neighborhoods of Detroit”, Michigan State University, USA**
Co-Investigator
 Lead investigator for quantitative section of project
 Questionnaire design, liaison for survey research unit, data analysis
- 2016-2018 **“Increasing Digital Inclusion at MSU: A Study of Digital Media Use”, Michigan State University, USA**
Principal Investigator
 Grant application, co-investigator coordination, project management, data analysis
- 2016–2017 **“The Part Played by Search in Shaping Political Opinion: A Cross-National Comparative Perspective”, Michigan State University, USA**
Co-Principal Investigator
 Questionnaire design, analysis, supervision of graduate research assistants
- 2015–2016 **“Digital divides in Michigan,” Michigan State University, USA**
Co-Investigator
 Lead investigator for quantitative section of project
 Grant application, questionnaire design, analysis, journal articles
- 2015–2016 **“Policies to support the Internet’s role in the revitalization of Detroit,” Michigan State University, USA**
Co-Investigator
 Grant application, data collection, analysis
 Composition of press releases, blog posts, and journal articles
- 2015 **“(B)Locked Sites,” University of Leicester, UK**
Principal Investigator
 Grant application, pilot project coordination and implementation
 Coordination of co-investigators, journal articles, conference presentations

RESEARCH CONT.

- 2013–2015 **“Access Denied,” University of Leicester, UK**
Co-Investigator
 Grant applications, data collection, analysis, conference presentations, blogs
- 2008–2011 **Oxford Internet Surveys (OxIS), Oxford Internet Institute, University of Oxford, UK**
Part-time Research Assistant
 Construction of datasets, data analysis, reports, journal articles, papers
- 2009 **Oxford Internet Institute, University of Oxford, UK**
 Project with Dr. Ellen J. Helsper: “Foster Carers’ Use of and Attitudes towards the Internet” (Report: North Lincolnshire Council)
 Questionnaire design, data cleaning, analysis, report

SELECT CONFERENCE PRESENTATIONS AND INVITED TALKS

- 2020 **Net Inclusion 2020, Portland, OR**
 Invited Panelist: “Academic research that's useful to digital inclusion practitioners”
- 2019 **Symposium “Digitaler Habitus: Zur Veränderung literaler Praktiken und Bildungskonzepte”, Gießen, Germany**
 Invited Keynote Speaker: “‘When this year is up, I will get rid of my phone and move to the woods’: Digitaler Habitus und digitale Ungleichheit im Kontext verschiedener Gesellschaftsgruppen”
- 2019 **TPRC The 47th Research Conference on Communications, Information, and Internet Policy, Arlington, USA**
 “Digital Reentry: Uses of and Barriers to ICTs in the Prisoner Reentry Process”; and
 “Building Our Own Bridges: How a Distressed Urban Neighborhood Bridges the Digital Divide”
- 2019 **American Sociological Association, New York City, NY, USA**
 “Mobile Phones will not Eliminate Digital and Social Divides: How Variation in Internet Activities Mediates the Relationship between Type of Internet Access and Local Social Capital in Detroit”
- 2019 **International Association for Media and Communication Research, Madrid, Spain**
 “Digital Reentry: Uses of and Barriers to ICTs in the Prisoner Reentry Process”;
 “Going online on behalf of someone else: Characteristics of internet users who act as proxy internet users”
- 2019 **International Communication Association, Washington, DC, USA**
 “Inequalities in Breadth of Internet Access and Use Predict Local Social Capital: Digital Divides in Detroit”

PRESENTATIONS AND TALKS CONT.

- 2019 **Net Inclusion 2019, Charlotte, NC**
Pre-Conference workshop organizer “Call it by its name: Uncovering digital inclusion in academic practice and research”; Moderator: “America’s digital divide in 2019: What do the national data tell us?”
- 2018 **US Embassy Germany, Leipzig, Germany**
Invited talks in Schwerin, Rostock, Erfurt, Nürnberg: “Digital Divides: Who Is Affected and What Can Be Done?”
Invited speaker at Teacher Academy, Freiburg: “Digital Divides”; Discussion leader “Social Media and Digital Divides”
- 2018 **American Sociological Association, Philadelphia, PA, USA**
“Algorithmic Knowledge and Platform Trust”
- 2018 **International Communication Association, Prague, Czech Republic**
Panel Co-Organizer and Panelist: “Filter Bubbles: From Academic Debate to Robust Empirical Analysis”; and Panelist “Personalization, Politics and Policy: Cross-national perspectives”
- 2018 **University of Ljubljana, Ljubljana, Slovenia**
Invited Talk: “Digital Inequalities and Prisoner Rehabilitation”
- 2018 **Net Inclusion 2018, Cleveland, OH, USA**
Invited Panelist: “Digital inclusion data you can use”
- 2018 **Institute for Public Policy and Social Research, Lansing, MI, USA**
Invited Panelist: “Imagining No Broadband Access” Public Policy Forum
- 2017 **Harvard Kennedy School, Cambridge, MA, USA**
Invited Talk: “Internet Activity, Skills and Political Opinion Formation”
- 2017 **TPRC Capitol Hill Briefing, Washington, DC, USA**
Invited Talk: “Race and Digital Inequality: Policy Implications”
- 2017 **TPRC The 45th Research Conference on Communications, Information, and Internet Policy, Arlington, USA**
“The Policy Implications of Race and Digital Inequality”; and “Social Shaping of the Politics of Internet Search and Networking: Moving Beyond Filter Bubbles, Echo Chambers, and Fake News”
- 2017 **International Communication Association, San Diego, USA**
“Cultural Divides and Digital Inequalities: Attitudes Shaping Internet and Social Media Divides”; and “A History of Operationalizing Digital Divides”
- 2017 **Partnership for Progress on the Digital Divide, San Diego, USA**
“The Intersectionality of Digital Inequality in the US”

PRESENTATIONS AND TALKS CONT.

- 2017 **Hans-Bredow-Institut, Hamburg, Germany**
Invited Talk: "Search and political opinion formation: A cross-national comparison"
- 2016 **National Communication Association, 102nd Convention, Philadelphia, USA**
"The changing character of digital divides: Shifts in the US, Michigan, and Detroit"
- 2016 **Association of Internet Researchers, IR17, Berlin, Germany**
"An interrupted history of digital divides"
- 2016 **TPRC The 44th Research Conference on Communications, Information, and Internet Policy, Arlington, USA**
"Rural Broadband Policies in a Cross-National Comparison"
- 2016 **International Assoc. for Media & Communication Research, Leicester, UK**
"The (digitally) forgotten: Digital exclusion of UK prisoners"
- 2016 **International Communication Association, Fukuoka, Japan**
Blue Sky Workshop Co-Organizer: "Innovations in Digital Inclusion Research, Policy and Practice"
- 2014 **Association of Internet Researchers, IR15, Daegu, South Korea**
"Access denied: Rural broadband in England & Wales."
- 2014 **American Sociological Association, Annual Meeting, San Francisco, USA**
"Matters of opinion: Digital inequality and attitudes towards the Internet."
- 2014 **ACM Web Science 2014 Conference, Bloomington, USA**
"Digital inequalities, attitudes and a typology of Internet (non-) users."
- 2012 **Association of Internet Researchers, IR13, Salford, UK**
"Living offline: A qualitative study of Internet non-use in Britain and Sweden."
- 2011 **American Sociological Association, Annual Meeting, Las Vegas, USA**
"The participatory web: A user perspective on Web 2.0."
- 2010 **Association of Internet Researchers, IR11, Gothenburg, Sweden**
"Non-adoption of the Internet in Great Britain and Sweden"
- 2010 **World Internet Project, Annual Meeting, Lisbon, Portugal**
"Internet Non-adoption in Great Britain and Sweden: First results."
- 2009 **Internetdagarna, Stockholm, Sweden**
"Sweden: Why Internet non-use matters."
- 2009 **World Internet Project, Annual Meeting, Macau, China**
"Non-user research in Great Britain: The Oxford Internet Surveys."

MEDIA COVERAGE

Dec 19 th 2019	BBC: “Digital isolation: The vulnerable people left behind” (https://www.bbc.com/news/uk-england-cornwall-50812576)
Oct 17 th 2019	Daily Yonder: “Roundup: An Iowan for Veep? Ro Khanna Gets ‘Heaping Helpings of Head-Nodding,’ Says Publisher” (https://www.dailyyonder.com/roundup-an-iowan-for-veep-ro-khanna-gets-heaping-helpings-of-head-nodding-says-publisher/2019/10/17/)
Sep 30 th 2019	Broadcasting & Cable: “Levin, Downes Get Some Pushback on Urban, ‘Education Divide,’ Broadband Uptake Theory” (https://www.broadcastingcable.com/news/levin-downes-get-pushback-urban-education-divide-broadband-uptake-theory)
Sep 27 th 2019	The Colorado Sun: “Cheap internet for low-income users spreads in Denver, but there’s more to the urban digital divide” (https://coloradosun.com/2019/09/27/cheap-internet-for-low-income-users-spreads-in-denver-but-theres-more-to-the-urban-digital-divide/)
Sep 19 th 2019	Benton Institute for Broadband & Society: “Too uneducated to understand the importance of home Internet?” (https://www.benton.org/blog/too-uneducated-understand-importance-home-internet)
Jun 11 th 2019	Benton Foundation: “The Ability to Pay for Broadband” (https://www.benton.org/blog/ability-pay-broadband)
Oct 5 th 2018	Badische Zeitung: “Die digitale Kluft kommt überall vor” (http://www.badische-zeitung.de/die-digitale-kluft-kommt-ueberall-vor)
Apr 15 th 2016	Benton Foundation: “Unlocking Potential: Internet and Prisons” (https://www.benton.org/blog/unlocking-potential-internet-and-prisons)
Mar 14 th 2016	Benton Foundation: “‘What do you mean, you don’t use the Internet? Do you live under a rock?!’ The stigma of being offline” (https://www.benton.org/blog/what-do-you-mean-you-dont-use-internet-do-you-live-under-rock)
Mar 7 th 2016	Benton Foundation: “Decreasing numbers, increasing problems: Non-users have more barriers to Internet adoption to overcome than ever before” (https://www.benton.org/blog/decreasing-numbers-increasing-problems-non-users-have-more-barriers-internet-adoption-overcome)

MEDIA COVERAGE CONT.

- Mar 24th 2015 **The Conversation UK:** “A promised ‘right’ to fast internet rings hollow for millions stuck with 20th-century speeds” (<https://theconversation.com/a-promised-right-to-fast-internet-rings-hollow-for-millions-stuck-with-20th-century-speeds-39153>)
- Oct 21st 2014 **Business Spectator Australia:** “Access Denied: UK's broadband gap grows ever wider”
(<http://www.businessspectator.com.au/article/2014/10/21/technology/access-denied-uks-broadband-gap-grows-ever-wider>)
- Oct 20th 2014 **The Conversation UK:** “Outside the cities and towns, rural Britain’s internet is firmly stuck in the 20th century”
(<https://theconversation.com/outside-the-cities-and-towns-rural-britains-internet-is-firmly-stuck-in-the-20th-century-33124>)
- Aug 16th 2013 **The Economist (Blog):** “Technophobes: Disconnected”
(<http://www.economist.com/blogs/blighty/2013/08/technophobes>)

TEACHING

Assistant Professor, University of North Carolina at Charlotte, USA*Undergraduate:*

- Mass Media and Communication (Since Fall 2018)
- Special Topics: Techs and the City (Fall 2019, Spring 2020)
- Communication Research Methods (Summer 2019/2020)

Graduate:

- Techs and the City (Spring 2019)

Assistant Professor, Michigan State University, USA*Undergraduate:*

- Media and Information Research (Spring 2017, Spring 2018)
- Media and Information Policy (Online) (Fall 2017)

Adjunct Assistant Professor, University of Cincinnati, USA*Undergraduate:*

- Freshman Seminar: Communication and Society (Spring 2013)
- The Internet and Everyday Life (online since Fall 2013) (Spring 2013; Summer 2013-2020)

Lecturer, University of Leicester, UK*Undergraduate:*

- New Media and the Wired World (Fall 2013)
- Analyzing Communication Processes (Spring 2014, Spring 2015)
- Topics in New Media (Spring 2014, Spring 2015)
- The Internet and Everyday Life (Fall 2014)

TEACHING CONT.

Lecturer, University of Leicester, UK

Graduate:

- Approaches to Media, Culture, and Communication (Fall 2014)
- Media Research Methods I (Fall 2013, Fall 2014)
- Media Research Methods II (Spring 2014, Spring 2015)
- The Sociology of New Media (Fall 2013, Fall 2014)
- Theorizing the Internet: The New Media Revolution I/II (Fall 2013, Spring 2014)
- Research Methods for the Online World (Spring 2014, Spring 2015)
- Digital Media in Everyday Life (Spring 2015)
- Advertising Research Methods (Spring 2015)

Distance Learning (graduate):

- Key Issues and Approaches in Media Study (2014–2016)
- Media History and Social Regulation (2014–2016)
- Media in Global Context (2014–2016)
- Communications and Globalization (2014–2016)
- Investigating Media (2014–2016)
- Media Industries: Convergence, Divergence (2014–2016)
- Audience and Reception (2014–2016)

SERVICE TO PROFESSION

Committee: Rhodes, Marshall, & Mitchell Scholarships, Univ. of Cincinnati, USA (2017/18)

Editorial Board: *Social Inclusion* (since 2018)

Reviewer (Journals): *Policy & Internet; Journal of Information Policy; New Media & Society; International Communication Association; Information, Communication & Society; Association of Internet Researchers; Computers & Education; Cyberpsychology, Behavior & Social Networking; Mobile Media & Communication; Soziale Welt; Information Research; Journal of Comparative Research in Anthropology and Sociology; Frontiers in Sociology; American Behavioral Scientist*

Reviewer (Grants): Austrian Science Fund (2017)
Research Foundation Flanders – FWO (2019)

CIVIC SERVICE

Since 2018 **Charlotte Digital Inclusion Alliance** (representing UNC Charlotte), Charlotte, USA

PHD STUDENT COMMITTEES

Kelley Cotter Michigan State University, ABD (expected Spring 2020)

DEPARTMENTAL SERVICE

Since 2019 **Faculty Council**, College of Liberal Arts and Sciences, UNC Charlotte, USA
Graduate Faculty Council (*Alternate*), UNC Charlotte, USA

2017-2018 **PhD Program Revision Committee**, Department of Media and Information,
Michigan State University, USA

2016-2018 **Assistant Director**, Quello Center, Michigan State University, USA,
Work Load Committee, Department of Media and Information, Michigan State
University, USA

2014-2015 **Director of Distance Learning**, University of Leicester, Department of Media and
Communication, UK

2014 **Study Abroad Coordinator**, University of Leicester, Department of Media and
Communication, UK
Schools Liaison (*Admissions Team*), University of Leicester, Department of Media
and Communication, UK

2013-2014 **Part-time faculty and TA liaison**, University of Leicester, Department of Media
and Communication, UK
North American Working Group, University of Leicester, Department of Media
and Communication, UK

PROFESSIONAL MEMBERSHIPS

International Association for Media and Communication Research (IAMCR)
International Communication Association (ICA)
American Sociological Association (ASA)
National Communication Association (NCA)
Association of Internet Research (AoIR)

SKILLS

SPSS, Stata:	Advanced Multivariate Analysis
NVivo:	Qualitative Analysis
Blackboard, Canvas, D2L, Wordpress, Twitter:	Online Teaching
Facebook, Twitter, Wordpress, Wix:	Outreach

LANGUAGES

English (bilingual), German (native), French (conversational), Swedish (conversational)