Bianca Christin Reisdorf – CV

UNC Charlotte - bianca.reisdorf@uncc.edu - +1 517–930–7297 - biancareisdorf.com

PROFESSIONAL EMPLOYMENT

Since 2018   **Assistant Professor, University of North Carolina at Charlotte, USA**
Department of Communication Studies

2016–2018   **Assistant Professor & Assistant Director, Michigan State University, USA**
Quello Center, Department of Media and Information

2015–2016   **Postdoctoral Research Fellow, Michigan State University, USA**
Quello Center, Department of Media and Information

2013–2018   **Adjunct Assistant Professor**, **University of Cincinnati, USA**
Department of Communication

2013–2015   **Lecturer, University of Leicester, UK**
Department of Media and Communication

EDUCATION

2014   **Fellow of the Higher Education Academy, UK**

2012   **D.Phil., University of Oxford, UK**
Information, Communication and the Social Sciences
Thesis: "Internet Non-Use: A Comparative Study of Great Britain and Sweden"
Examiners: Prof. Ralph Schroeder, Dr. Leslie Haddon
Supervisors: Dr. Grant Blank, Dr. Rebecca Eynon

2008   **Diplom (M.A.), University of Bielefeld, Germany**
Sociology
Thesis*:* "Social Exclusion by Non-Use of the Internet in European Comparison: A Revision of Digital Inequalities within 'Information Societies'"

2005   **Intermediate Diplom (B.A.), Philipps-University, Marburg, Germany**
Majors: Sociology, English Linguistics; Minor: Psychology

PUBLICATIONS

PEER REVIEWED PAPERS

Cotter, K.[*] & **Reisdorf, B.C.** (2020). Algorithmic knowledge gaps: Education and experience as co-determinants. *International Journal of Communication*, *14*, 745–765.

---

[*] Indicates graduate student authors.

PUBLICATIONS CONT.: PEER REVIEWED PAPERS

Reisdorf, B.C., Fernandez, L., Hampton, K., Shin, I.*, & Dutton, W.H. (2020). Mobile Phones will not Eliminate Digital and Social Divides: How Variation in Internet Activities Mediates the Relationship between Type of Internet Access and Local Social Capital in Detroit. *Social Science Computer Review*. Online First. https://doi.org/10.1177/0894439320909446

Reisdorf, B.C., Petrovcic, A., & Groselj, D. (2020). Going online on behalf of someone else: Characteristics of internet users who act as proxy internet users. *New Media & Society*. Online First. https://doi.org/10.1177/1461444820928051

Reisdorf, B.C., Triwibowo, W.*, & Yankelevich, A. (2020). Laptop or Bust: How Lack of Technology Affects Student Achievement. *American Behavioral Scientist*, *64*(7), 927–949.

Reisdorf, B.C., Yankelevich, A., Shapiro, M., & Dutton, W.H. (2019). Wirelessly Bridging the Homework Gap: Technical Options and Social Challenges in Getting Broadband to Disconnected Students. *Education and Information Technologies*, *24*(6), 3803-3821.

Dutton, W.H. & **Reisdorf, B.C.** (2019). Cultural Divides and Digital Inequalities: Attitudes Shaping Internet and Social Media Divides. *Information, Communication & Society*, *22*(1), 18–38.

Fernandez, L., **Reisdorf, B.C.**, & Dutton, W.H. (2019). Urban Internet Myths and Realities: A Detroit Case Study. *Information, Communication, & Society*. Online First. https://doi.org/10.1080/1369118X.2019.1622764

Rhinesmith, C., **Reisdorf, B.C.**, & Bishop, M. (2019). The Ability to Pay for Broadband. *Communication Research and Practice*, *5*(2), 121–138.

Groselj, D., **Reisdorf, B.C.**, & Petrovcic, A. (2018). Obtaining indirect internet access: An examination how reasons for internet non-use relate to proxy internet use. *Telecommunications Policy*, *43*(3), 213–224.

Reisdorf, B.C., & Rikard, R.V. (2018). Digital Rehabilitation: A Model of Reentry into the Digital Age. *American Behavioral Scientist*, *62*(9), 1273–1290.

Helsper, E.J. & **Reisdorf, B.C.** (2017). The emergence of a "digital underclass" in Great Britain and Sweden: Changing reasons for digital exclusion. *New Media & Society, 19*(8), 1253–1270.

Reisdorf, B. C., Dutton, W. H., Triwibowo, W.*, & Nelson, M. E.* (2017). The unexplored history of operationalising digital divides: a pilot study. *Internet Histories*, *1*(1–2), 106–118.

Reisdorf, B.C. & Groselj, D. (2017). Internet (non-)use types and motivational access: Implications for digital inequalities research. *New Media & Society*, *19*(8), 1157–1176.

Jewkes, Y. & **Reisdorf, B. C.** (2016). A brave new world: The problems and opportunities presented by new media technologies in prisons. *Criminology & Criminal Justice*, *16*(5), 534–551.

<u>PUBLICATIONS CONT.: PEER REVIEWED PAPERS</u>

Reisdorf, B.C. & Jewkes, Y. (2016). (B)Locked Sites: The impact of lack of Internet access on prisoners during incarceration and rehabilitation. *Information, Communication & Society, 19*(6), 771–786.

Helsper, E.J. & **Reisdorf, B.C.** (2013). A quantitative examination of reasons for internet non-use. *Cyberpsychology, Behavior and Social Networking, 16*(2), 94–99.

Blank, G. & **Reisdorf, B.C.** (2012). The participatory web: A user perspective on Web 2.0. *Information, Communication & Society, 15*(4), 537–554.

Reisdorf, B.C., Axelsson, A., & Söderholm, H.* (2012). Living offline: A qualitative study of internet non-use in Great Britain and Sweden. *Selected Papers of Internet Research.* Available at: http://spir.aoir.org/index.php/spir/article/view/10

Reisdorf, B.C. (2011). Non-adoption of the internet in Great Britain and Sweden: A cross-national comparison. *Information, Communication & Society, 14*(3), 400–420.

<u>JOURNAL GUEST EDITORSHIP</u>

Reisdorf, B.C. & Rhinesmith, C. (2020). Digital Inclusion Across the Globe: What Is Being Done to Tackle Digital Inequities? *Social Inclusion.*

Robinson, L., Ragnedda, M., Kwon, H., **Reisdorf, B.C.**, Schultz, J., Dodel, M., McClain, N. (2021). Viruses Going Viral: Digitizing the Pandemic. *American Behavioral Scientist.*

<u>BOOK CHAPTERS</u>

Reisdorf, B.C. (forthcoming, 2021). The digital habitus of marginalized communities: A case study of formerly incarcerated people in the United States. In Zillien, N. & Hergehan, J. (Eds.). *Konzeptband Digitaler Habitus.* Campus Press.

Reisdorf, B.C. & DeCook, J. (forthcoming). The Digital Technologies of Rehabilitation and Reentry. In Arrigo, B. & Sellers, B. (Eds.). *The Pre-Crime Society: Crime, Culture, and Control in the Ultramodern Age.* Bristol University Press.

Reisdorf, B.C. & Blank, G. (forthcoming). Algorithmic Literacy and Platform Trust. In Hargittai, E. (Ed.). *Handbook of Digital Inequality.* Edward Elgar Publishing. Available on request.

Dutton, W. H., **Reisdorf, B. C.**, Blank, G., & Dubois, E. (2019). Political Opinion Formation in the Information Age. In Graham, M. & Dutton, W. H. (Eds.) *Society and the Internet.* Oxford University Press.

Reisdorf, B. C., Blank, G., & Dutton, W. H. (2019). Internet Cultures and Digital Inequalities. In Graham, M. & Dutton, W. H. (Eds.) *Society and the Internet.* Oxford University Press.

<p style="text-align: center;">P<small>UBLICATIONS</small> C<small>ONT</small>.: B<small>OOK</small> C<small>HAPTERS</small></p>

Reisdorf, B.C. & Rhinesmith, C. (2018). Digital Inclusion in International Perspective—An Asset-Based Approach to Digital Inclusion Research in the US Context. In Ragnedda, M. & Mutsvairo, B. (Ed.), *Digital Inclusion in International Perspective.* Lanham, MD: Rowman & Littlefield.

Reisdorf, B.C. & Groselj, D. (2017). Digital Divides, Usability and Social Inclusion: Evidence from the Field of E-Services in the UK. In Choudrie J., Kurnia, S. and Tsatsou, P (Eds.), *Innovative ICT enabled Services and Social Inclusion.* London: Routledge.

Dutton, W.H. & **Reisdorf, B.C.** (2016). The internet through the ages. In Nixon, P.G., Rawal, R. and A. Funk (Eds.), *Digital Media Usage Across the Lifecourse*, pp. 16–28. Surrey: Ashgate.

<p style="text-align: center;">P<small>EER</small>-R<small>EVIEWED</small> C<small>ONFERENCE</small> P<small>ROCEEDINGS</small></p>

Reisdorf, B. C., Dutton, W. H., Triwibowo, W.*, & Nelson, M. E.* (2016). An interrupted history of digital divides. *Selected Paper of Internet Research 2016: The 17th Annual Conference of the Association of Internet Researchers.* Berlin, Germany.

Reisdorf, B.C. & Groselj, D.* (2014). For what it's worth: Digital inequalities, attitudes and a typology of Internet (non-)users. *Proceedings of the 2014 ACM conference on Web science*, 263–264.

Oostveen, A. M., **Reisdorf, B.C.**, & Eccles, K. (2014). Access denied: A qualitative study of inadequate broadband access in rural Britain. *Selected Papers from Internet Research 15: The 15th Annual Meeting of the Association of Internet Researchers.* Daegu, Korea.

<p style="text-align: center;">R<small>EPORTS</small></p>

Dutton, W.H., Fernandez, L., **Reisdorf, B.C.**, with Hampton, K. (2018). *Broadband to the Neighborhoods.* Quello Center Final Report for the project "Broadband to the Neighborhood," supported by Rocket Fiber. East Lansing, MI: Michigan State University.

Dutton, W.H., **Reisdorf, B.C.**, Dubois, E., & Blank, G. (2017). *Search and Politics: The Uses and Impacts of Search in Britain, France, Germany, Italy, Poland, Spain, and the United States.* Quello Center Final Report for the project "The Part Played by Search in Shaping Political Opinion," supported by Google, UK, in collaboration with Google Inc. East Lansing, MI: Michigan State University.

Oostveen, A., Meyer, E., Cobo, C., Hjorth*, I., **Reisdorf, B.C.**, Papoutsi, C.*, Power, L.*, Abdel-Sattar, N.*, Hale, S.* & Waldburger, M. (2011). First year report on scientific workshop. *SESERV Deliverable D1.2, Socio-Economic Services for European Research Projects FP7-2010-ICT-258138-CSA.*

Helsper, E.J., & **Reisdorf, B.C.** (2010). Foster carers' use of and attitudes towards the internet. *Report for the North Lincolnshire Council.*

PUBLICATIONS CONT.: UNDER REVIEW

Grošelj, D., **Reisdorf, B.C.**, Dolničar, V., & Petrovčič, A. (2020). A decade of proxy internet use: The changing role of socio-demographics and familial support in non-users' indirect access to online services. *The Information Society.*

Reisdorf, B.C. (2020). Lockdown^2: How Covid-19 is making the case for digital inclusion of incarcerated populations. *American Behavioral Scientist.*

Reisdorf, B.C., Blank, G., Bauer, J.M., Cottten, S., Robertson, C.T., & Knittel, M. (2020). Information Seeking Patterns and COVID-19 in the United States. *Journal of Quantitative Description: Digital Media.*

Reisdorf, B.C. & DeCook, J. R. (2020). Locked up and left out: Formerly incarcerated people in the context of digital inclusion. In preparation for *New Media & Society.*

Reisdorf, B.C., DeCook, J., Foster, M., Cobbina, J., & LaCourse, A. (2020). "Even though I'm back out here, I'm still lost in the computer world": How returning citizens make sense of the digital world. *Information, Communication & Society.*

WORKING PAPERS

Fernandez, L., Shillair, R., & **Reisdorf, B.C.** (in progress). Building Our Own Bridges: How a Distressed Urban Neighborhood Bridges the Digital Divide. In preparation for *Information Policy.*

Petrovčič, A., **Reisdorf, B.C.**, Prevodnika, K., & Grošelj, D. (in progress). The role of proxy internet use for digital inclusion. *Journal of Computer Mediated Communication.*

GRANTS & AWARDS

EXTERNAL AWARDS

2020	$25,000	**Knight Foundation, USA** *Co-Investigator* with Johannes Bauer, Grant Blank, Shelia Cotten "Political and Health Information Seeking During the COVID-19 Pandemic"
2017	$78,692	**Google, UK** *Co-Investigator* with William H. Dutton "Search and Public Opinion Policy Papers"
2017	$100,000	**Rocket Fiber, USA** *Co-Investigator* with William H. Dutton, Keith Hampton "Broadband to the Neighborhood: Reducing Digital Divides in the Neighborhoods of Detroit"

<div align="center"><u>GRANTS & AWARDS CONT.: EXTERNAL AWARDS</u></div>

2016 $205,888   **Google, UK**
Co-Principal Investigator with William H. Dutton
"The Part Played by Search in Shaping Political Opinion: A Cross-National Comparative Perspective"

2011–2012 $4,500   **British Federation of University Women, UK**
Final Year Grant

2008–2011 $30,000   **British Economic & Social Research Council, UK**
Fees Only Studentship

<div align="center"><u>INTERNAL AWARDS</u></div>

2019 $15,000   **Opportunity Research Faculty Fellowship, UNC Charlotte**
Principal Investigator with Jennifer Hartman
"Digital Skills and Reentry"

2017 $10,000   **S3, Michigan State University**
Principal Investigator with Jennifer Cobbina
"The Role of ICTs in the Reentry Process—A Pilot Study"

2015 $20,000   **Michigan Applied Public Policy Research Grant, Michigan State University, USA**
Co-Investigator with William H. Dutton
"Digital divides in Michigan: Inequalities tied to the (non-)use of the Internet and related ICTs"

2015 $10,000   **Michigan Applied Public Policy Research Grant, Michigan State University, USA**
Co-Investigator with William H. Dutton, Mitchell Shapiro
"Policies to support the Internet's role in the revitalization of Detroit"

2014 $7,500   **The John Fell Fund, University of Oxford, UK**
Co-Investigator with Anne-Marie Oostveen
"Access denied: Rural broadband"

RESEARCH

Since 2019   **"Digital Reentry: The Role of Digital Skills in Prisoner Reentry," UNC Charlotte, USA**
Principal Investigator with Jennifer Hartman
Grant writing, project management, data collection and analysis

RESEARCH CONT.

Since 2017   **"Digital Rehabilitation: ICTs in the Prisoner Reentry Process," Michigan State University, USA**
Principal Investigator with Jennifer Cobbina
Grant application, co-investigator and research assistant coordination, project management, data collection and analysis

2017–2018   **"Broadband to the Neighborhood: Reducing Digital Divides in the Neighborhoods of Detroit", Michigan State University, USA**
Co-Investigator with William H. Dutton, Laleah Fernandez, Keith Hampton
Lead investigator for quantitative section of project
Questionnaire design, liaison for survey research unit, data analysis

2016–2018   **"Increasing Digital Inclusion at MSU: A Study of Digital Media Use", Michigan State University, USA**
Principal Investigator with Aleksandr Yankelevich
Grant application, co-investigator coordination, project management, data analysis

2016–2017   **"The Part Played by Search in Shaping Political Opinion: A Cross-National Comparative Perspective," Michigan State University, USA**
Co-Principal Investigator with William H. Dutton
Questionnaire design, analysis, supervision of graduate research assistants

2015–2016   **"Digital divides in Michigan," Michigan State University, USA**
Co-Investigator with William H. Dutton, Mitchell Shapiro, Aleksandr Yankelevich
Lead investigator for quantitative section of project
Grant application, questionnaire design, analysis, journal articles

2015–2016   **"Policies to support the Internet's role in the revitalization of Detroit," Michigan State University, USA**
Co-Investigator with William H. Dutton, Mitchell Shapiro, Aleksandr Yankelevich
Grant application, data collection, analysis
Composition of press releases, blog posts, and journal articles

2015   **"(B)Locked Sites," University of Leicester, UK**
Principal Investigator with Yvonne Jewkes
Grant application, pilot project coordination and implementation
Coordination of co-investigators, journal articles, conference presentations

2013–2015   **"Access Denied," University of Leicester, UK**
Co-Investigator with Anne-Marie Oostveen
Grant applications, data collection, analysis, conference presentations, blogs

2008–2011   **Oxford Internet Surveys (OxIS), Oxford Internet Institute, University of Oxford, UK**
Part-time Research Assistant
Construction of datasets, data analysis, reports, journal articles, papers

<div align="center">RESEARCH CONT.</div>

2009   **Oxford Internet Institute, University of Oxford, UK**
Project with Dr. Ellen J. Helsper: "Foster Carers' Use of and Attitudes towards the Internet" (Report: North Lincolnshire Council)
Questionnaire design, data cleaning, analysis, report

SELECT CONFERENCE PRESENTATIONS AND INVITED TALKS

2020   **Global Alliance, Coming Together for Action** *(virtual due to COVID-19)*
Presenter with J. Hartman
"Prisoner Reentry & Digital Skills"

2020   **American Sociological Association, San Francisco, CA, USA** *(virtual due to COVID-19)*
Presenter; Co-authors: J. DeCook, M. Foster*, Jennifer Cobbina, A. LaCourse**
"Digital Reentry: How Returning Citizens Perceive Access and Use of ICTs"
Presenter; Co-authors: D. Grošelj, A. Petrovčič
"Going online for someone else: Internet users who act as proxy internet users"

2020   **Net Inclusion 2020, Portland, OR** *(canceled due to COVID-19)*
Invited Panelist
"Academic research that's useful to digital inclusion practitioners"

2019   **Symposium "Digitaler Habitus: Zur Veränderung literaler Praktiken und Bildungskonzepte", Gießen, Germany**
Invited Keynote Speaker
"'When this year is up, I will get rid of my phone and move to the woods': Digitaler Habitus und digitale Ungleichheit im Kontext verschiedener Gesellschaftsgruppen"

2019   **TPRC The 47th Research Conference on Communications, Information, and Internet Policy, Arlington, USA**
Co-presenter with M. Foster; Co-authors: J. DeCook, Jennifer Cobbina, A. LaCourse**
"Digital Reentry: Uses of and Barriers to ICTs in the Prisoner Reentry Process"
Co-presenter with L. Fernandez, R. Shillair
"Building Our Own Bridges: How a Distressed Urban Neighborhood Bridges the Digital Divide"

2019   **American Sociological Association, New York City, NY, USA**
Presenter; Co-authors: L. Fernandez, K. Hampton, I. Shin, W.H. Dutton*
"Mobile Phones will not Eliminate Digital and Social Divides: How Variation in Internet Activities Mediates the Relationship between Type of Internet Access and Local Social Capital in Detroit"

PRESENTATIONS AND TALKS CONT.

2019   **International Association for Media and Communication Research,**
          Madrid, Spain
          Presenter; Co-authors: J. DeCook, M. Foster*, Jennifer Cobbina, A. LaCourse**
          "Digital Reentry: Uses of and Barriers to ICTs in the Prisoner Reentry Process";
          Presenter; Co-authors: A. Pretrovcic, D. Groselj
          "Going online on behalf of someone else: Characteristics of internet users who act as
          proxy internet users"

2019   **International Communication Association, Washington, DC, USA**
          Presenter; Co-authors: L. Fernandez, K. Hampton, I. Shin, W.H. Dutton*
          "Inequalities in Breadth of Internet Access and Use Predict Local Social Capital:
          Digital Divides in Detroit"

2019   **Net Inclusion 2019, Charlotte, NC**
          Pre-Conference workshop organizer with T. Crocker
          "Call it by its name: Uncovering digital inclusion in academic practice and research"
          Moderator
          "America's digital divide in 2019: What do the national data tell us?"

2018   **US Embassy Germany, Leipzig, Germany**
          Invited speaker in Schwerin, Rostock, Erfurt, Nürnberg
          "Digital Divides: Who Is Affected and What Can Be Done?"
          Invited speaker at Teacher Academy, Freiburg
          "Digital Divides"; Discussion leader "Social Media and Digital Divides"

2018   **American Sociological Association, Philadelphia, PA, USA**
          *Co-presenter with K. Cotter**
          "Algorithmic Knowledge and Platform Trust"

2018   **International Communication Association, Prague, Czech Republic**
          Panel Co-organizer and panelist with G. Blank, L. Fernandez, E. Dubois
          "Filter Bubbles: From Academic Debate to Robust Empirical Analysis"
          Panelist
          "Personalization, Politics and Policy: Cross-national perspectives"

2018   **University of Ljubljana, Ljubljana, Slovenia**
          Invited Talk
          "Digital Inequalities and Prisoner Rehabilitation"

2018   **Net Inclusion 2018, Cleveland, OH, USA**
          Invited Panelist
          "Digital inclusion data you can use"

2018   **Institute for Public Policy and Social Research, Lansing, MI, USA**
          Invited Panelist
          "Imagining No Broadband Access" Public Policy Forum

<u>PRESENTATIONS AND TALKS CONT.</u>

2017   **Harvard Kennedy School, Cambridge, MA, USA**
Invited Talk
"Internet Activity, Skills and Political Opinion Formation"

2017   **TPRC Capitol Hill Briefing, Washington, DC, USA**
Invited Talk; Co-author: C. Rhinesmith
"Race and Digital Inequality: Policy Implications"

2017   **TPRC The 45ᵗʰ Research Conference on Communications, Information, and Internet Policy, Arlington, USA**
Presenter; Co-author: C. Rhinesmith
"The Policy Implications of Race and Digital Inequality"; and "Social Shaping of the Politics of Internet Search and Networking: Moving Beyond Filter Bubbles, Echo Chambers, and Fake News"

2017   **International Communication Association, San Diego, USA**
Presenter; Co-author: W.H. Dutton
"Cultural Divides and Digital Inequalities: Attitudes Shaping Internet and Social Media Divides"
Presenter; Co-authors: W. Triwibowo*, M. Nelson*, W.H. Dutton
"A History of Operationalizing Digital Divides"

2017   **Partnership for Progress on the Digital Divide, San Diego, USA**
Presenter; Co-author: C. Rhinesmith
"The Intersectionality of Digital Inequality in the US"

2017   **Hans-Bredow-Institut, Hamburg, Germany**
Invited Talk; Co-authors: W.H. Dutton, G. Blank, E. Dubois, C. Robertson*
"Search and political opinion formation: A cross-national comparison"

2016   **National Communication Association, 102ⁿᵈ Convention, Philadelphia, USA**
Presenter; Co-author: W.H. Dutton
"The changing character of digital divides: Shifts in the US, Michigan, and Detroit"

2016   **Association of Internet Researchers, IR17, Berlin, Germany**
Presenter; Co-authors: W. Triwibowo*, M. Nelson*, W.H. Dutton
"An interrupted history of digital divides"

2016   **TPRC The 44th Research Conference on Communications, Information, and Internet Policy, Arlington, USA**
Panelist and panel organizer with S. Park, C. Middleton, A.-M. Oostveen
"Rural Broadband Policies in a Cross-National Comparison"

2016   **International Assoc. for Media & Communication Research, Leicester, UK**
Presenter; Co-author: Y. Jewkes
"The (digitally) forgotten: Digital exclusion of UK prisoners"

<p align="center">PRESENTATIONS AND TALKS CONT.</p>

2016   **International Communication Association, Fukuoka, Japan**
Blue Sky Workshop Co-Organizer with W. Chen, A. Quan-Haase
"Innovations in Digital Inclusion Research, Policy and Practice"

2014   **Association of Internet Researchers, IR15, Daegu, South Korea**
Presenter; Co-authors: A.-M. Oostveen, K. Eccles
"Access denied: Rural broadband in England & Wales"

2014   **American Sociological Association, Annual Meeting, San Francisco, USA**
Presenter; Co-authors: D. Groselj*
"Matters of opinion: Digital inequality and attitudes towards the Internet"

2014   **ACM Web Science 2014 Conference, Bloomington, USA**
Presenter; Co-authors: D. Groselj*
"Digital inequalities, attitudes and a typology of Internet (non-) users"

2012   **Association of Internet Researchers, IR13, Salford, UK**
Presenter; Co-authors: A.-S. Axelsson, H. Maurin-Söderholm*
"Living offline: A qualitative study of Internet non-use in Britain and Sweden"

2011   **American Sociological Association, Annual Meeting, Las Vegas, USA**
Presenter; Co-author: G. Blank
"The participatory web: A user perspective on Web 2.0"

2010   **Association of Internet Researchers, IR11, Gothenburg, Sweden**
Presenter
"Non-adoption of the Internet in Great Britain and Sweden"

2010   **World Internet Project, Annual Meeting, Lisbon, Portugal**
Presenter
"Internet Non-adoption in Great Britain and Sweden: First results"

2009   **World Internet Project, Annual Meeting, Macau, China**
Co-presenter with W.H. Dutton
"Non-user research in Great Britain: The Oxford Internet Surveys"

MEDIA COVERAGE

Dec 19th 2019   **BBC**: "Digital isolation: The vulnerable people left behind"
(https://www.bbc.com/news/uk-england-cornwall-50812576)

Oct 17th 2019   **Daily Yonder**: "Roundup: An Iowan for Veep? Ro Khanna Gets 'Heaping Helpings of Head-Nodding,' Says Publisher"
(https://www.dailyyonder.com/roundup-an-iowan-for-veep-ro-khanna-gets-heaping-helpings-of-head-nodding-says-publisher/2019/10/17/)

MEDIA COVERAGE CONT.

Sep 30th 2019   **Broadcasting & Cable**: "Levin, Downes Get Some Pushback on Urban, 'Education Divide,' Broadband Uptake Theory" (https://www.broadcastingcable.com/news/levin-downes-get-pushback-urban-education-divide-broadband-uptake-theory)

Sep 27th 2019   **The Colorado Sun**: "Cheap internet for low-income users spreads in Denver, but there's more to the urban digital divide" (https://coloradosun.com/2019/09/27/cheap-internet-for-low-income-users-spreads-in-denver-but-theres-more-to-the-urban-digital-divide/)

Sep 19th 2019   **Benton Institute for Broadband & Society**: "Too uneducated to understand the importance of home Internet?" (https://www.benton.org/blog/too-uneducated-understand-importance-home-internet)

Jun 11th 2019   **Benton Foundation**: "The Ability to Pay for Broadband" (https://www.benton.org/blog/ability-pay-broadband)

Oct 5th 2018   **Badische Zeitung**: "Die digitale Kluft kommt überall vor" (http://www.badische-zeitung.de/die-digitale-kluft-kommt-ueberall-vor)

Apr 15th 2016   **Benton Foundation**: "Unlocking Potential: Internet and Prisons" (https://www.benton.org/blog/unlocking-potential-internet-and-prisons)

Mar 14th 2016   **Benton Foundation**: "'What do you mean, you don't use the Internet? Do you live under a rock?!' The stigma of being offline" (https://www.benton.org/blog/what-do-you-mean-you-dont-use-internet-do-you-live-under-rock)

Mar 7th 2016   **Benton Foundation**: "Decreasing numbers, increasing problems: Non-users have more barriers to Internet adoption to overcome than ever before" (https://www.benton.org/blog/decreasing-numbers-increasing-problems-non-users-have-more-barriers-internet-adoption-overcome)

Mar 24th 2015   **The Conversation UK**: "A promised 'right' to fast internet rings hollow for millions stuck with 20th-century speeds" (https://theconversation.com/a-promised-right-to-fast-internet-rings-hollow-for-millions-stuck-with-20th-century-speeds-39153)

Oct 21st 2014   **Business Spectator Australia**: "Access Denied: UK's broadband gap grows ever wider" (http://www.businessspectator.com.au/article/2014/10/21/technology/access-denied-uks-broadband-gap-grows-ever-wider)

<u>MEDIA COVERAGE CONT.</u>

Oct 20th 2014	**The Conversation UK**: "Outside the cities and towns, rural Britain's internet is firmly stuck in the 20th century" (https://theconversation.com/outside-the-cities-and-towns-rural-britains-internet-is-firmly-stuck-in-the-20th-century-33124)
Aug 16th 2013	**The Economist (Blog)**: "Technophobes: Disconnected" (http://www.economist.com/blogs/blighty/2013/08/technophobes)

TEACHING

Assistant Professor, University of North Carolina at Charlotte, USA
Undergraduate:
- Mass Media and Communication   (Since Fall 2018)
- Special Topics: Techs and the City   (Since Fall 2019)
- Communication Research Methods   (Summer 2019/2020/2021)

Graduate:
- Techs and the City   (Spring 2019)
- Research with Marginalized Communities   (Fall 2021)

Assistant Professor, Michigan State University, USA
Undergraduate:
- Media and Information Research   (Spring 2017, Spring 2018)
- Media and Information Policy (Online)   (Fall 2017)

Adjunct Assistant Professor, University of Cincinnati, USA
Undergraduate:
- Freshman Seminar: Communication and Society   (Spring 2013)
- The Internet and Everyday Life (online since Fall 2013)   (Spring 2013; (Summer 2013-2020)

Lecturer, University of Leicester, UK
Undergraduate:
- New Media and the Wired World   (Fall 2013)
- Analyzing Communication Processes   (Spring 2014, Spring 2015)
- Topics in New Media   (Spring 2014, Spring 2015)
- The Internet and Everyday Life   (Fall 2014)

<u>TEACHING CONT.</u>

Lecturer, University of Leicester, UK
Graduate:
- Approaches to Media, Culture, and Communication   (Fall 2014)
- Media Research Methods I   (Fall 2013, Fall 2014)
- Media Research Methods II   (Spring 2014, Spring 2015)
- The Sociology of New Media   (Fall 2013, Fall 2014)
- Theorizing the Internet: The New Media Revolution I/II   (Fall 2013, Spring 2014)
- Research Methods for the Online World   (Spring 2014, Spring 2015)
- Digital Media in Everyday Life   (Spring 2015)
- Advertising Research Methods   (Spring 2015)

Distance Learning (graduate):
- Key Issues and Approaches in Media Study   (2014–2016)
- Media History and Social Regulation   (2014–2016)
- Media in Global Context   (2014–2016)
- Communications and Globalization   (2014–2016)
- Investigating Media   (2014–2016)
- Media Industries: Convergence, Divergence   (2014–2016)
- Audience and Reception   (2014–2016)

STUDENT COMMITTEES

Doctoral:
2018-2020, Michigan State University
Kelley Cotter; Committee Member

Masters:
2020, UNC Charlotte
Bacarri Byrd, Comprehensive Exams; Committee Member
Megan Foster, Directed Project; Committee Member

2019, UNC Charlotte
Sarah Simard, Comprehensive Exams; Committee Member
Jordan Whitley, Comprehensive Exams; Committee Member
Heather Stegner, Comprehensive Exams; Committee Member

2015, University of Leicester
Thesis Chair: Jiawen Li; Shihui Liang; Bingyu Zhong; Catherine Tan; Feichencheng Li; Junyan Liu; Jessica Ma; Peili Ding; Tian Nong; Si Chen

2014, University of Leicester
Thesis Chair: Chenxi Du; Fuzhen Wang; Li Haibin; Naomi Padda; Novy Simanungsong; Qinjing Yang; Xiaodan Huang; Xin Zhong; Yini Zhao; Yushi Luan; Zhou Wang; Sha Huang

CIVIC SERVICE

Since 2020	**N. C. Digital Equity and Inclusion Collaborative**, Raleigh, USA *Monthly meetings with stakeholders across North Carolina; discussions and actions to increase digital inclusion in the state*
Since 2018	**Charlotte Digital Inclusion Alliance**, Charlotte, USA *Monthly meetings with stakeholders in digital inclusion across Charlotte/Mecklenburg County; research collaborations, community event organization, and outreach*
2018	**Michigan Consortium of Advanced Networks: Access and Adoption Subgroup**, Lansing, USA *Four monthly meetings with telecommunications representatives and government stakeholders to discuss a broadband access and adoption roadmap for the State of Michigan*

DEPARTMENTAL/COLLEGE/UNIVERSITY SERVICE

Since 2020	**Internationalization Advisory Council Group**, College of Liberal Arts and Sciences, UNC Charlotte, USA *Meetings 2-3 times per semester for 1h to advise the College on matters of internationalization, such as Study Abroad, R1 status, and other related areas; started December 2020, first meeting Jan '21*
Since 2020	**Justice Plan Committee**, Department of Communication Studies, UNC Charlotte, USA *Development and implementation of a departmental plan to increase racial equity and diversity for students, staff, and faculty in the department; two meetings during fall 2020; editing of Justice Plan*
2020/2021	**Graduate Admissions Committee**, Department of Communication Studies, UNC Charlotte, USA *Review graduate student applications and recommend students for admission to program as well as assistantships; monthly meetings with committee during spring semester 2020 and 2021*
Since 2019	**Faculty Council**, College of Liberal Arts and Sciences, UNC Charlotte, USA *Attendance of monthly 2h meetings; report to/from Department of Communication Studies to/from CLAS Faculty Council*
Since 2019	**Graduate Faculty Council** *(Alternate)*, UNC Charlotte, USA *Attendance of monthly 2h meetings when main CLAS presentative cannot attend; report back to department and main representative*
2017–2018	**PhD Program Revision Committee**, Department of Media and Information, Michigan State University, USA *Ad hoc committee met once per month for 2 semesters to revise PhD program in Media and Information; devised program revisions*

<u>DEPARTMENTAL/COLLEGE/UNIVERSITY SERVICE CONT.</u>

2016–2018   **Assistant Director**, Quello Center, Michigan State University, USA,
Outreach and representative activities, including social media outreach, organization of events, attending functions and half-yearly board meetings

2016–2018   **Workload Committee**, Department of Media and Information, Michigan State University, USA
Ad hoc committee met once per month for 2 semesters to devise strategies to ensure work-life balance among faculty; formulated plan/policies communicated to Chair

2014–2015   **Director of Distance Learning**, University of Leicester, Department of Media and Communication, UK
In charge of distance learning program for ~200 distance learning MA students; revision of curriculum to move from paper-based learning to online learning

2014   **Study Abroad Coordinator**, University of Leicester, Department of Media and Communication, UK
Coordination of study abroad students in the department; ensured that classes taken abroad matched course offerings in home department
Schools Liaison (*Admissions Team*), University of Leicester, Department of Media and Communication, UK
Coordination with schools in the area to recruit students for BA program

2013–2014   **Part-time faculty and TA liaison**, University of Leicester, Department of Media and Communication, UK
Liaison between department Chair and part-time faculty and TAs; coordinated workload as well as complaints and problems that arose

SERVICE TO PROFESSION

Professional Assoc.:   **Elected Nominations Committee Member, Communication, Information, Technology, and Media Sociology (CITAMS) Section**, American Sociological Association (ASA; 2020-2023)

Committee: **Rhodes, Marshall, & Mitchell Scholarships**, Univ. of Cincinnati, USA (2017/18)

Editorial Board: *Social Inclusion* (since 2018); *Journal of Quantitative Description: Digital Media* (since 2021)

<u>SERVICE TO PROFESSION CONT.</u>

Reviewer (Journals):   *Journal of Communication; Journal of Children and Media; Nordic Journal of Criminology, Criminal Justice Review; Policy & Internet; Journal of Information Policy; New Media & Society; International Communication Association; Information, Communication & Society; Association of Internet Researchers; Computers & Education; Cyberpsychology, Behavior & Social Networking; Mobile Media & Communication; Soziale Welt; Information Research; Journal of Comparative Research in Anthropology and Sociology; Frontiers in Sociology; American Behavioral Scientist*

Reviewer (Grants):   Austrian Science Fund (2017)
                       Research Foundation Flanders – FWO (2019)

PROFESSIONAL MEMBERSHIPS

American Sociological Association (ASA)
International Communication Association (ICA)
National Communication Association (NCA)
International Association for Media and Communication Research (IAMCR)
Association of Internet Research (AoIR)